



At Landis Properties we constantly look for ways to improve our properties and the services we provide to our residents. If you would, please take a few minutes to fill out the questionnaire below, we would greatly appreciate it. We wish you the best of luck in the future, and should the need ever arise, please do not hesitate to give us a call! Thank you!

Please rate the following items using the following criteria:

<u>Maintenance:</u>	<u>Poor</u>	<u>Fair</u>	<u>Average</u>	<u>Very Good</u>	<u>Excellent</u>
Overall level of service received	1	2	3	4	5
Timelines in responding to maintenance calls	1	2	3	4	5
Quality of maintenance work	1	2	3	4	5
Ease of maintenance procedures	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5
 <u>Corporate Office:</u>					
Overall level of service received	1	2	3	4	5
Timeliness of response to issues	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5
 <u>Property:</u>					
Please rate the property overall	1	2	3	4	
 <u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

How fast maintenance responded to issues.



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Timeliness of response to issues	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5
Property:					
Please rate the property overall	1	2	3	4	5
Overall:					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

Very friendly, well-kept community. Comfortable living space.



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Level of courtesy shown	1	2	3	4	5
 <u>Property:</u>					
Please rate the property overall	1	2	3	4	5
 <u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

The Landis staff was very personable and always made me feel like I was in good hands. I loved our apartment, I loved the location, and we really enjoyed our time in 3D.



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Corporate Office:

Overall level of service received	1	2	3	4	5
Timeliness of response to issues	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5

Property:

Please rate the property overall	1	2	3	4	5
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Overall:

Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

Great customer service, very understanding, very easy to work with.



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Corporate Office:

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Property:

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Overall:

Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

Mary was always very friendly and helpful during the moving process, neighbors were also nice



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Corporate Office:

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Property:

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Overall:

Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?
 I felt extremely comfortable going to the Landlord with any issues and felt confident he would help me solve the issue.



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<u>Property:</u>					
Please rate the property overall	1	2	3	4	5
<u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

I liked that the apt. was a community. Met a lot of friends.



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Property:

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Overall:

Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

I had many favorites with regard to living here. The rent was good for the apartment size, maintenance was prompt and courteous, landlord was a Gentile, and it was very nice to have a parking spot.



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Corporate Office:

Overall level of service received	1	2	3	4	5
Timeliness of response to issues	1	2	3	4	5
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Property:

Please rate the property overall	1	2	3	4	5
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Overall:

Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

Affordability, Location, and on site laundry / bike storage



LANDIS

PROPERTIES

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Property:

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Overall:

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Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

The location and cleanliness.



LANDIS

PROPERTIES

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Timelines in responding to maintenance calls	1	2	3	4	5
Quality of maintenance work	1	2	3	4	5
Ease of maintenance procedures	1	2	3	4	5
Level of courtesy shown:	1	2	3	4	5
<u>Management (not including maintenance):</u>					
Overall level of service received	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5
Timeliness of response to issues	1	2	3	4	5
<u>Property:</u>					
Please rate the property overall	1	2	3	4	5
Attractiveness of the property	1	2	3	4	5
<u>Overall:</u>					
Please rate your experience overall	1	2	3	4	5

What was your favorite part about living at this Landis community?

I felt free and safe in my apt. The community was really easy to live in.



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<u>Overall:</u>					
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Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

cheap rent, paid gas, and Mary



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Property:

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Overall:

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What was your favorite part about living at this Landis community?



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What was your favorite part about living at this Landis community?

On site laundry



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Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

Living next to friends



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<u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

Making friends with neighbors and everyone getting along



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<u>Overall:</u>					
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What was your favorite part about living at this Landis community?

safety



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What was your favorite part about living at this Landis community?

The close knit feeling of having such nice people living closely together.



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What was your favorite part about living at this Landis community?

Great office staff (Mary) could go to her with any problem



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Ease of maintenance procedures	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5
<u>Corporate Office:</u>					
Overall level of service received	1	2	3	4	5
Timeliness of response to issues	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5
<u>Property:</u>					
Please rate the property overall	1	2	3	4	5
<u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

Felt safe, was right by bus stops to campus



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What was your favorite part about living at this Landis community?



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Overall level of service received	1	2	3	④	5
Timelines in responding to maintenance calls	1	2	3	④	5
Quality of maintenance work	1	2	③	4	5
Ease of maintenance procedures	1	2	3	④	5
Level of courtesy shown	1	2	3	4	⑤
 <u>Corporate Office:</u>					
Overall level of service received	1	2	3	④	5
Timeliness of response to issues	1	②	3	4	5
Level of courtesy shown	1	2	3	④	5
 <u>Property:</u>					
Please rate the property overall	1	2	③	4	5
 <u>Overall:</u>					
Overall experience received	1	2	③	4	5
Overall value received	1	2	③	4	5

What was your favorite part about living at this Landis community?

Mary



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<u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

Super quiet. Felt very safe w/ cameras, lights, etc.



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Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

It was nice to have a cheerful office worker who was more than welcoming.



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What was your favorite part about living at this Landis community?

The neighbors were all nice to one another.



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 <u>Overall:</u>					
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Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

well priced, and Mary is awesome



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What was your favorite part about living at this Landis community?

Being close to campus.



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 <u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

Great location; always felt safe



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Level of courtesy shown	1	2	3	4	5

Corporate Office:

Overall level of service received	1	2	3	4	5
Timeliness of response to issues	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5

Property:

Please rate the property overall	1	2	3	4	5
----------------------------------	---	---	---	---	---

Overall:

Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?



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 <u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

Location and Mary



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What was your favorite part about living at this Landis community?

Mary



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<u>Overall:</u>					
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Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

The location ~~and~~ view



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What was your favorite part about living at this Landis community?

Maintenance, location, no safety issues
 everyone was super great, good w/ rat



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What was your favorite part about living at this Landis community?

Felt pretty safe, on a street w/ permit parking



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Please rate the following items using the following criteria:

Maintenance

	<u>Poor</u>	<u>Fair</u>	<u>Good</u>	<u>Very Good</u>	<u>Excellent</u>
Please rate our maintenance overall	1	2	3	4	5
Timelines in responding to maintenance calls	1	2	3	4	5
Quality of maintenance work	1	2	3	4	5
Ease of maintenance procedures	1	2	3	4	5
Level of courtesy shown:	1	2	3	4	5

Management (not including maintenance):

Overall level of service received	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5
Timeliness of response to issues	1	2	3	4	5

Property:

Please rate the property overall	1	2	3	4	5
Attractiveness of the property	1	2	3	4	5

Overall:

Please rate your experience overall	1	2	3	4	5
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How could we have made your stay more enjoyable?



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Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?



At Landis Properties we constantly look for ways to improve our properties and the services we provide to our residents. If you would, please take a few minutes to fill out the questionnaire below, we would greatly appreciate it. We wish you the best of luck in the future, and should the need ever arise, please do not hesitate to give us a call! Thank you!

Please rate the following items using the following criteria:

<u>Maintenance</u>	<u>Poor</u>	<u>Fair</u>	<u>Good</u>	<u>Very Good</u>	<u>Excellent</u>
Please rate our maintenance overall	1	2	3	④	5
Timelines in responding to maintenance calls	1	2	3	4	⑤
Quality of maintenance work	1	2	3	④	5
Ease of maintenance procedures	1	2	3	④	5
Level of courtesy shown:	1	2	3	4	⑤
<u>Management (not including maintenance):</u>					
Overall level of service received	1	2	3	4	⑤
Level of courtesy shown	1	2	3	4	⑤
Timeliness of response to issues	1	2	3	④	5
<u>Property:</u>					
Please rate the property overall	1	②	3	4	5
Attractiveness of the property	1	②	3	4	5
<u>Overall:</u>					
Please rate your experience overall	1	2	3	④	5

What was your favorite part about living at this Landis community?

Quick response from management, close to campus



LANDIS

PROPERTIES

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Please rate the following items using the following criteria:

Maintenance:

	Poor	Fair	Average	Very Good	Excellent
Overall level of service received	1	2	3	4	5
Timelines in responding to maintenance calls	1	2	3	4	5
Quality of maintenance work	1	2	3	4	5
Ease of maintenance procedures	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5

Corporate Office:

Overall level of service received	1	2	3	4	5
Timeliness of response to issues	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5

Property:

Please rate the property overall	1	2	3	4	5
----------------------------------	---	---	---	---	---

Overall:

Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

Convenient location for ease of access to highway and social venues.



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Please rate the following items using the following criteria:

	<u>Poor</u>	<u>Fair</u>	<u>Average</u>	<u>Very Good</u>	<u>Excellent</u>
<u>Maintenance:</u>					
Overall level of service received	1	2	3	4	5
Timelines in responding to maintenance calls	1	2	3	4	5
Quality of maintenance work	1	2	3	4	5
Ease of maintenance procedures	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5
<u>Corporate Office:</u>					
Overall level of service received	1	2	3	4	5
Timeliness of response to issues	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5
<u>Property:</u>					
Please rate the property overall	1	2	3	4	5
<u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

Close to my favorite bar, easy walk to others, good location,
and I liked the middle area.



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Timelines in responding to maintenance calls	1	2	3	4	5
Quality of maintenance work	1	2	3	4	5
Ease of maintenance procedures	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5
 <u>Corporate Office:</u>					
Overall level of service received	1	2	3	4	5
Timeliness of response to issues	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5
 <u>Property:</u>					
Please rate the property overall	1	2	3	4	5
 <u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

Landlord & Corporate very friendly & helpful



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<u>Maintenance:</u>	<u>Poor</u>	<u>Fair</u>	<u>Average</u>	<u>Very Good</u>	<u>Excellent</u>
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Timelines in responding to maintenance calls	1	2	3	4	5
Quality of maintenance work	1	2	3	4	5
Ease of maintenance procedures	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5
 <u>Corporate Office:</u>					
Overall level of service received	1	2	3	4	5
Timeliness of response to issues	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5
 <u>Property:</u>					
Please rate the property overall	1	2	3	4	5
 <u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

My roommates and the location of the apartment
it was very easy getting to 4th bar, high street
and oldfields.



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Please rate the following items using the following criteria:

	<u>Poor</u>	<u>Fair</u>	<u>Average</u>	<u>Very Good</u>	<u>Excellent</u>
<u>Maintenance:</u>					
Overall level of service received	1	2	3	④	5
Timelines in responding to maintenance calls	1	2	3	④	5
Quality of maintenance work	1	2	3	④	5
Ease of maintenance procedures	1	2	3	④	5
Level of courtesy shown	1	2	3	④	5
<u>Corporate Office:</u>					
Overall level of service received	1	2	③	4	5
Timeliness of response to issues	1	2	③	4	5
Level of courtesy shown	1	②	3	4	5
<u>Property:</u>					
Please rate the property overall	1	②	3	4	5
<u>Overall:</u>					
Overall experience received	1	2	③	4	5
Overall value received	1	2	③	4	5

What was your favorite part about living at this Landis community?

My Roommates + Getting Robbed Even Though We Live On The Third Floor
 AND IT HAS BROAD PARKING.



LANDIS

PROPERTIES

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Please rate the following items using the following criteria:

	<u>Poor</u>	<u>Fair</u>	<u>Average</u>	<u>Very Good</u>	<u>Excellent</u>
<u>Maintenance:</u>					
Overall level of service received	(1)	2	3	4	5
Timelines in responding to maintenance calls	(1)	2	3	4	5
Quality of maintenance work	(1)	2	3	4	5
Ease of maintenance procedures	(1)	2	3	4	5
Level of courtesy shown	(1)	2	3	4	5
<u>Corporate Office:</u>					
Overall level of service received	1	2	(3)	4	5
Timeliness of response to issues	1	(2)	3	4	5
Level of courtesy shown	1	2	3	4	(5)
<u>Property:</u>					
Please rate the property overall	1	2	(3)	4	5
<u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

It was off of the street, safe, and affordable



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Please rate the following items using the following criteria:

<u>Maintenance:</u>	<u>Poor</u>	<u>Fair</u>	<u>Average</u>	<u>Very Good</u>	<u>Excellent</u>
Overall level of service received	1	②	3	4	5
Timelines in responding to maintenance calls	1	②	3	4	5
Quality of maintenance work	①	2	3	4	5
Ease of maintenance procedures	1	②	3	4	5
Level of courtesy shown	①	2	3	4	5
 <u>Corporate Office:</u>					
Overall level of service received	①	2	3	4	5
Timeliness of response to issues	①	2	3	4	5
Level of courtesy shown	①	2	3	4	5
 <u>Property:</u>					
Please rate the property overall	1	2	③	4	5
 <u>Overall:</u>					
Overall experience received	1	②	3	4	5
Overall value received	1	②	3	4	5

What was your favorite part about living at this Landis community?

I enjoyed the proximity of this property to campus and to the CABS & CoTA bus lines. I also felt a nice sense of community with my neighbors



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Timelines in responding to maintenance calls	1	2	3	4	5
Quality of maintenance work	1	2	3	4	5
Ease of maintenance procedures	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5
 <u>Corporate Office:</u>					
Overall level of service received	1	2	3	4	5
Timeliness of response to issues	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5
 <u>Property:</u>					
Please rate the property overall	1	2	3	4	5
 <u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

N/A



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Timelines in responding to maintenance calls	1	2	3	4	5
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Ease of maintenance procedures	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5
 <u>Corporate Office:</u>					
Overall level of service received	1	2	3	4	5
Timeliness of response to issues	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5
 <u>Property:</u>					
Please rate the property overall	1	2	3	4	5
 <u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

Always very friendly



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Please rate the following items using the following criteria:

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Overall level of service received	1	2	3	④	5
Timelines in responding to maintenance calls	1	2	3	④	5
Quality of maintenance work	1	2	③	4	5
Ease of maintenance procedures	1	2	3	④	5
Level of courtesy shown	1	2	③	4	5
 <u>Corporate Office:</u>					
Overall level of service received	1	2	3	④	5
Timeliness of response to issues	1	2	3	④	5
Level of courtesy shown	1	2	3	④	5
 <u>Property:</u>					
Please rate the property overall	1	②	3	4	5
 <u>Overall:</u>					
Overall experience received	1	2	3	④	5
Overall value received	1	2	3	④	5

What was your favorite part about living at this Landis community?

Everyone was very friendly.



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Please rate the following items using the following criteria:

Maintenance:

	<u>Poor</u>	<u>Fair</u>	<u>Average</u>	<u>Very Good</u>	<u>Excellent</u>
Overall level of service received	1	2	3	4	5
Timelines in responding to maintenance calls	1	2	3	4	5
Quality of maintenance work	1	2	3	4	5
Ease of maintenance procedures	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5

Corporate Office:

Overall level of service received	1	2	3	4	5
Timeliness of response to issues	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5

Property:

Please rate the property overall	1	2	3	4	5
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Overall:

Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

The ease of re-renting it.

1.10.2017



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Please rate the following items using the following criteria:

<u>Maintenance:</u>	<u>Poor</u>	<u>Fair</u>	<u>Average</u>	<u>Very Good</u>	<u>Excellent</u>
Overall level of service received	1	2	3	4	5
Timelines in responding to maintenance calls	1	2	3	4	5
Quality of maintenance work	1	2	3	4	5
Ease of maintenance procedures	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5
 <u>Corporate Office:</u>					
Overall level of service received	1	2	3	4	5
Timeliness of response to issues	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5
 <u>Property:</u>					
Please rate the property overall	1	2	3	4	5
 <u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

Well kept apartments, speedy maintenance/repairs,
friendly staff



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Timeliness of response to issues	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5
 <u>Property:</u>					
Please rate the property overall	1	2	3	4	5
 <u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

Communicative Management & Maintenance



LANDIS

PROPERTIES

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<u>Property:</u>					
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Overall experience received	1	2	3	4	5
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What was your favorite part about living at this Landis community?



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<u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

NA



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Please rate the property overall	1	2	3	4	5
<u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

N/A



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What was your favorite part about living at this Landis community?



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Ease of maintenance procedures	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5
 <u>Corporate Office:</u>					
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Timeliness of response to issues	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5
 <u>Property:</u>					
Please rate the property overall	1	2	3	4	5
 <u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

location. It was easy to access everywhere on campus, and street parking wasn't bad.



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Level of courtesy shown	1	2	3	4	5
<u>Property:</u>					
Please rate the property overall	1	2	3	4	5
<u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

It was quiet and easy going. Nice neighbors all around.



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Quality of maintenance work	1	2	3	④	5
Ease of maintenance procedures	1	2	3	④	5
Level of courtesy shown	1	2	3	④	5
<u>Corporate Office:</u>					
Overall level of service received	1	2	3	4	⑤
Timeliness of response to issues	1	2	3	4	⑤
Level of courtesy shown	1	2	3	4	⑤
<u>Property:</u>					
Please rate the property overall	1	2	③	4	5
<u>Overall:</u>					
Overall experience received	1	2	3	④	5
Overall value received	1	2	③	4	5

What was your favorite part about living at this Landis community?

it was quiet and good for studying



At Landis Properties we constantly look for ways to improve our properties and the service to our residents. If you would, please take a few minutes to fill out the questionnaire we greatly appreciate it. We wish you the best of luck in the future, and should the need ever arise, please do not hesitate to give us a call! Thank you!

Please rate the following items using the following criteria:

<u>Maintenance:</u>	<u>Poor</u>	<u>Fair</u>	<u>Average</u>	<u>Very Good</u>
Overall level of service received	1	2	3	4
Timelines in responding to maintenance calls	1	2	3	4
Quality of maintenance work	1	2	3	4
Ease of maintenance procedures	1	2	3	4
Level of courtesy shown	1	2	3	4
 <u>Corporate Office:</u>				
Overall level of service received	1	2	3	<u>4</u>
Timeliness of response to issues	1	2	3	<u>4</u>
Level of courtesy shown	1	2	3	4
 <u>Property:</u>				
Please rate the property overall	1	2	<u>3</u>	4
 <u>Overall:</u>				
Overall experience received	1	2	3	<u>4</u>
Overall value received	1	2	3	<u>4</u>



At Landis Properties we constantly look for ways to improve our properties and the services we provide. If you would please take a few minutes to fill out the questionnaire below we would appreciate it. We wish you the best of luck in the future, and should we ever be able to assist you in any way, please do not hesitate to give us a call. Thank you!

Please rate the following items using the following criteria:

<u>Maintenance</u>	<u>Poor</u>	<u>Fair</u>	<u>Good</u>	<u>Very Good</u>	<u>Excellent</u>
Please rate our maintenance overall:	1	2	3	4	5
Timelines in responding to maintenance calls	1	2	3	4	5
Quality of maintenance work	1	2	3	4	5
Ease of maintenance procedures	1	2	3	4	5
Level of courtesy shown:	1	2	3	4	5
 <u>Management (not including maintenance):</u>					
Overall level of service received	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5
Timeliness of response to issues	1	2	3	4	5
 <u>Property:</u>					
Please rate the property overall	1	2	3	4	5
Attractiveness of the property	1	2	3	4	5
 <u>Overall:</u>					
Please rate your experience overall	1	2	3	4	5

What was your favorite part about living at this Landis community?

Great place



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Please rate the following items using the following criteria:

<u>Maintenance:</u>	<u>Poor</u>	<u>Fair</u>	<u>Average</u>	<u>Very Good</u>	<u>Excellent</u>
Overall level of service received	1	2	3	4	5
Timelines in responding to maintenance calls	1	2	3	4	5
Quality of maintenance work	1	2	3	4	5
Ease of maintenance procedures	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5
 <u>Corporate Office:</u>					
Overall level of service received	1	2	3	4	5
Timeliness of response to issues	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5
 <u>Property:</u>					
Please rate the property overall	1	2	3	4	5
 <u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

21114^m 7/25/16



At Landis Properties we constantly look for ways to improve our properties and the services we provide to our residents. If you would, please take a few minutes to fill out the questionnaire below, we would greatly appreciate it. We wish you the best of luck in the future, and should the need ever arise, please do not hesitate to give us a call! Thank you!

Please rate the following items using the following criteria:

<u>Maintenance:</u>	<u>Poor</u>	<u>Fair</u>	<u>Average</u>	<u>Very Good</u>	<u>Excellent</u>
Overall level of service received	1	2	3	4	5
Timelines in responding to maintenance calls	1	2	3	4	5
Quality of maintenance work	1	2	3	4	5
Ease of maintenance procedures	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5

<u>Corporate Office:</u>					
Overall level of service received	1	2	3	4	5
Timeliness of response to issues	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5

<u>Property:</u>					
Please rate the property overall	1	2	3	4	5

<u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?
Quiet, safe, clean, without many issues or loopholes.



At Landis Properties we constantly look for ways to improve our properties and the services we provide to our residents. If you would, please take a few minutes to fill out the questionnaire below, we would greatly appreciate it. We wish you the best of luck in the future, and should the need ever arise, please do not hesitate to give us a call! Thank you!

Please rate the following items using the following criteria:

<u>Maintenance:</u>	<u>Poor</u>	<u>Fair</u>	<u>Average</u>	<u>Very Good</u>	<u>Excellent</u>
Overall level of service received	1	2	3	4	5
Timelines in responding to maintenance calls	1	2	3	4	5
Quality of maintenance work	1	2	3	4	5
Ease of maintenance procedures	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5
 <u>Corporate Office:</u>					
Overall level of service received	1	2	3	4	5
Timeliness of response to issues	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5
 <u>Property:</u>					
Please rate the property overall	1	2	3	4	5
 <u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?
