



At Landis Properties we constantly look for ways to improve our properties and the services we provide to our residents. If you would, please take a few minutes to fill out the questionnaire below, we would greatly appreciate it. We wish you the best of luck in the future, and should the need ever arise, please do no hesitate to give us a call! Thank you!

Please rate the following items using the following criteria:

	Poor	Fair	Average	Very Good	Excellent
<u>Maintenance:</u>					
Overall level of service received	1	2	3	4	5
Timelines in responding to maintenance calls	1	2	3	4	5
Quality of maintenance work	1	2	3	4	5
Ease of maintenance procedures	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5
<u>Corporate Office:</u>					
Overall level of service received	1	2	3	4	5
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<u>Property:</u>					
Please rate the property overall	1	2	3	4	5
<u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

I always felt at home there. Very safe and a
great environment.



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What was your favorite part about living at this Landis community?

Easy walk to campus area



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What was your favorite part about living at this Landis community?

I loved the setup of the property. Everyday I came out into a courtyard and it was so beautiful. The apartment also had a very cozy, homey feel which I loved.



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What was your favorite part about living at this Landis community?

Safety, quick response to any issues, bike storage



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What was your favorite part about living at this Landis community?

I loved how kind everyone is.



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What was your favorite part about living at this Landis community?

The ease with which things were taken care of



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What was your favorite part about living at this Landis community?

Rose



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What was your favorite part about living at this Landis community?

How laid back it was.



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What was your favorite part about living at this Landis community?

The apartment had a very cozy feel and it was a great location.



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What was your favorite part about living at this Landis community?

The maintenance workers were great & always willing to help out. It was also a good location.



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What was your favorite part about living at this Landis community?

David and maintenance workers



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What was your favorite part about living at this Landis community?

David's responsiveness to maintenance issues.



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What was your favorite part about living at this Landis community?

it was very safe, good location to campus



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What was your favorite part about living at this Landis community?

The places were clean and ^{some} utilities were handled. Carpets were nice. maintenance was timely :-)



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What was your favorite part about living at this Landis community?

not far from campus, maintenance was quick + efficient



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What was your favorite part about living at this Landis community?

IF still in school, which I was not, it's close to campus, but far enough away from campus. The floor plan space for the price & large windows!



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What was your favorite part about living at this Landis community?

Maintenance was excellent



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The courtyards was nice to spend time in.



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I liked the apartment but the open area in the center was nice.



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My favorite part of the community was the courtyard.



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What was your favorite part about living at this Landis community?



LANDIS

PROPERTIES

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Timelines in responding to maintenance calls	1	2	3	4	(5)
Quality of maintenance work	1	2	3	(4)	5
Ease of maintenance procedures	1	2	3	(4)	5
Level of courtesy shown	1	2	3	(4)	5
 <u>Corporate Office:</u>					
Overall level of service received	1	2	3	(4)	5
Timeliness of response to issues	1	2	3	4	(5)
Level of courtesy shown	1	2	3	(4)	5
 <u>Property:</u>					
Please rate the property overall	1	(2)	3	4	5
 <u>Overall:</u>					
Overall experience received	1	2	3	(4)	5
Overall value received	1	2	(3)	4	5

What was your favorite part about living at this Landis community?

Maintenance was timely and effective. Customer service was good.



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Ease of maintenance procedures	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5
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Overall level of service received	1	2	3	4	5
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Level of courtesy shown	1	2	3	4	5
<u>Property:</u>					
Please rate the property overall	1	2	3	4	5
<u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

Ease of getting to campus

Neil



LANDIS

PROPERTIES

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Please rate the following items using the following criteria:

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Overall level of service received	1	2	3	4	5
Timeliness in responding to maintenance calls	1	2	3	4	5
Quality of maintenance work	1	2	3	4	5
Ease of maintenance procedures	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5

Corporate Office:

Overall level of service received	1	2	3	4	5
Timeliness of response to issues	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5

Property:

Please rate the property overall	1	2	3	4	5
----------------------------------	---	---	---	---	---

Overall:

Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?



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 <u>Property:</u>					
Please rate the property overall	1	2	3	4	5
 <u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

Mary.



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 <u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

close to campus area



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 <u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

- The courtyard, the grills, having the camera also adds a level of security



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<u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

I thought the price for the value was superior to other places on campus, which was a huge deciding factor when I was looking.



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Corporate Office:

Overall level of service received	1	2	3	4	5
Timeliness of response to issues	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5

Property:

Please rate the property overall	1	2	3	4	5
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Overall:

Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

close to campus



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Please rate the property overall	1	2	3	4	5
 <u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

LOCATION



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Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

The location



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Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?



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Level of courtesy shown	1	2	3	4	5
<u>Property:</u>					
Please rate the property overall	1	2	3	4	5
<u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

This was by no means an excellent building structurally, but we embraced its flaws and made it a home. I will miss this place and the community around it



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Level of courtesy shown	1	2	3	4	5
<u>Corporate Office:</u>					
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Timeliness of response to issues	1	2	3	4	5
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<u>Property:</u>					
Please rate the property overall	1	2	3	4	5
<u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

Pet-friendly and relatively good price for area.



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Overall level of service received	1	2	3	④	5
Timelines in responding to maintenance calls	1	2	3	④	5
Quality of maintenance work	1	2	③	4	5
Ease of maintenance procedures	1	2	3	④	5
Level of courtesy shown	1	2	3	④	5
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Timeliness of response to issues	1	2	3	④	5
Level of courtesy shown	1	2	3	④	5
 <u>Property:</u>					
Please rate the property overall	1	2	3	④	5
 <u>Overall:</u>					
Overall experience received	1	2	3	④	5
Overall value received	1	2	③	4	5

What was your favorite part about living at this Landis community?

Close to campus



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<u>Property:</u>					
Please rate the property overall	1	2	3	4	5
<u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

Respectful neighbors



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What was your favorite part about living at this Landis community?



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<u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

good location & everything was clean and worked



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Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

It's a very quiet area



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Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

CLOSE TO CAMPUS, DOWNTOWN



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Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

It was relatively quiet and calm

[Handwritten mark]



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Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?
Affordable Rent, Great location relative to campus,
and parking at street.



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<u>Corporate Office:</u>					
Overall level of service received	1	2	3	4	5
Timeliness of response to issues	1	2	3	4	5
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<u>Property:</u>					
Please rate the property overall	1	2	3	4	5
<u>Overall:</u>					
Overall experience received	1	2	3	4	5
Overall value received	1	2	3	4	5

What was your favorite part about living at this Landis community?

Berry on campus



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What was your favorite part about living at this Landis community?

There was a grill outside



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What was your favorite part about living at this Landis community?



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What was your favorite part about living at this Landis community?

the courtyard amenities & neighbors



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What was your favorite part about living at this Landis community?

good location, clean, staff very responsive



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What was your favorite part about living at this Landis community?

N/A



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What was your favorite part about living at this Landis community?

I liked the care and support given by the home office.



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What was your favorite part about living at this Landis community?

Being close to campus



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What was your favorite part about living at this Landis community?

The people in the community



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What was your favorite part about living at this Landis community?

The maintenance was extremely quick to respond and good at their jobs.



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Overall experience received	1	2	3	4	5
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What was your favorite part about living at this Landis community?

Very reasonable rent and utility cost



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What was your favorite part about living at this Landis community?

The proximity to campus was nice. Not too close, not too far.



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What was your favorite part about living at this Landis community?

friendly community



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What was your favorite part about living at this Landis community?

The timeliness that the office & maintenance responded with. I never felt like I had to argue or fight. As long as I explained a situation (parking, rent, or other) Landis was willing to accommodate me.



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What was your favorite part about living at this Landis community?

The staff is excellent, friendly, and willing to help.