8/1/17 3H 14 m



At Landis Properties we constantly look for ways to improve our properties and the services we provide to our residents. If you would, please take a few minutes to fill out the questionnaire below, we would greatly appreciate it. We wish you the best of luck in the future, and should the need ever arise, please do no hesitate to give us a call! Thank you!

Please rate the following items using the following criteria:

Maintenance: Overall level of service received	Poor 1	<u>Fair</u> 2	Average 3	Very Good 4	Excellent (5)
Timelines in responding to maintenance calls	1	2	3	4	(5)
Quality of maintenance work	1	2	3	4	<u> (3</u>)
Ease of maintenance procedures	1	2	3	4	5
Level of courtesy shown	1	2	3	4	SSS &
Corporate Office:					
Overall level of service received	1	2	3	4	(5)
Timeliness of response to issues	1	2	3	4	
Level of courtesy shown	1 .	2	3	4	(S)
Property:					<u></u>
Please rate the property overall	1	2	3	4	(5)
Overall:		-			
Overall experience received	1	2	3	4	(5)
Overall value received	1	2	3	4	(E)

What was your favorite part about living at this Landis community?

It was a very nice apartment in an excellent location. All the staff was very friendly. I always first very safe.



Maintenance:	<u>Poor</u>	<u>Fair</u>	Average	Very Good	Excellent
Overall level of service received	1	2	3	4	\mathcal{B}
Timelines in responding to maintenance calls	1	2	3	4	
Quality of maintenance work	1	2	3	4	(-5)
Ease of maintenance procedures	1	2	3	4	图
Level of courtesy shown	1	2	3	4	(5)
Corporate Office:					
Overall level of service received	1	2	3	4	(2)
Timeliness of response to issues	1	2	3	4	
Level of courtesy shown	1	2	3	4	(5)
Property:					
Please rate the property overall	1	2	3	4	(5)
Overall:					~~~
Overall experience received	1	2	3	4	(5)
Overall value received	1	2	3	4	(5)
What was your favorite part about living at this	e Landie oc	mmunity	?		
The best took of the same	Landis OC LON	illiumty	Iw	as tre	Al .
				, ,	

8/1/17 34 14'

i set of Key i Door mail



Laundy

At Landis Properties we constantly look for ways to improve our properties and the services we provide to our residents. If you would, please take a few minutes to fill out the questionnaire below, we would greatly appreciate it. We wish you the best of luck in the future, and should the need ever arise, please do no hesitate to give us a call! Thank you!

Please rate the following items using the following criteria:

Maintenance: Overall level of service received Timelines in responding to maintenance calls Quality of maintenance work Ease of maintenance procedures Level of courtesy shown	Poor 1 1 1 1 1	Fair 2 2 2 2 2 2	Average 3 3 3 3 3 3	Very Good 4 4 4 4 4	Excellent 5 5 5 5
Corporate Office: Overall level of service received Timeliness of response to issues Level of courtesy shown	1 1 1	2 2 2	3 3 3	4 4	5 5
Property: Please rate the property overall	1	2	3	4	· 5
Overall: Overall experience received Overall value received	1	2 2	3	4	(<u>\$</u>)

What was your favorite part about living at this Landis community?
HOW CLOSE the property is to campus entropy st. and now low rent was. This place is a diamond in the rough.



Please rate the following items using the following criteria:

Maintenance: Overall level of service received Timelines in responding to maintenance calls Quality of maintenance work	<u>Poor</u> 1 1 1	<u>Fair</u> 2 2 2	Average 3 3 3	Very Good 4 4	Excellent 5 5
Ease of maintenance procedures	1	$\frac{2}{2}$	3	4	5
Level of courtesy shown	1	2	3	4	5
Corporate Office:					
Overall level of service received	1	2	3	4	5
Timeliness of response to issues	1	2	3	4	5
Level of courtesy shown	1	2	3	4	5
Property: Please rate the property overall	1	2	3	4	5
Overall: Overall experience received Overall value received	1 1	2 2	3 3	4 4	5 5

What was your favorite part about living at this Landis community?

I loved that everyone genuinely cared about the residents and Mary did a great job getting to know all of us. Everyone was very helpful the 2 years I lived at this property.

8/1/17 3A 14"

Rt PKing Pass: "249

2 Door Keys

1 LAUNDRY

At Landis Properties we



At Landis Properties we constantly look for ways to improve our properties and the services we provide to our residents. If you would, please take a few minutes to fill out the questionnaire below, we would greatly appreciate it. We wish you the best of luck in the future, and should the need ever arise, please do no hesitate to give us a call! Thank you!

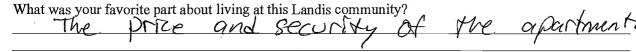
Please rate the following items using the following criteria:

Great location! Very close to

Maintenance: Overall level of service received Timelines in responding to maintenance calls Quality of maintenance work Ease of maintenance procedures Level of courtesy shown	Poor 1 1 1 1 1	Fair 2 2 2 2 2 2	Average 3 3 3 3 3 3 3 3	Very Good 4 4 4 4 4	Excellent 5 5 5 5 5 5
Corporate Office: Overall level of service received Timeliness of response to issues Level of courtesy shown	1 1 1	2 2 2	3 3 3	4 4 4	(f) (5)
Property: Please rate the property overall	1	2	3	4	. 5
Overall: Overall experience received Overall value received What was your favorite part about living at this	1 1 Landis c	2 2 ommunity	3 3	4	5 5



Maintenance: Overall level of service received Timelines in responding to maintenance calls Quality of maintenance work Ease of maintenance procedures Level of courtesy shown	Poor 1 1 1 1 1	Fair 2 2 2 2 2 2	Average 3 3 3 3 3 3 3	Very Good 4 4 4 4 4 4 4	Excellent
Corporate Office: Overall level of service received Timeliness of response to issues Level of courtesy shown	1 1 1	2 2 2	3 3 3	4 4 4	000
Property: Please rate the property overall	1	2	3	4	5
Overall: Overall experience received Overall value received	1	2 2	3	4	<u>3</u>





	-			T7 O 1	17 11 4
<u>Maintenance:</u>	<u>Poor</u>	<u>Fair</u>	Average	Very Good	Excellent
Overall level of service received	1	2	3	4	(5)
Timelines in responding to maintenance calls	1	2	3	4	\bigcirc
Quality of maintenance work	1	2	3	4	<u>(3)</u>
Ease of maintenance procedures	1	2	3	4 -	\bigcirc
Level of courtesy shown	1	2	3	4	(5)
Corporate Office:					(i-c)
Overall level of service received	. 1	. 2	3	4	(5/
Timeliness of response to issues	1	ុ2	3	- 4	(3)
Level of courtesy shown	1	2	3	4	(5)
Property: Please rate the property overall	1	2	3.	4	(5)
Overall:	4 1	2	2	1	(5) -
Overall experience received	1	2	3	* '1 4	
Overall value received	1		3	4	3
			0	•	
What was your favorite part about living at this				M	
Mary friendly community an	<u>ld Souf</u>	2/580	<u> wid. [</u>	Plaintena	nce was



Please rate the following items using the following criteria:

Maintenance: Overall level of service received Timelines in responding to maintenance calls Quality of maintenance work Ease of maintenance procedures Level of courtesy shown	Poor 1 1 1 1 1	Fair 2 2 2 2 2 2	Average 3 3 3 3 3 3	Very Good 4 4 4 4 4 4	Excellent (5) (3) (3) (5)
Corporate Office: Overall level of service received Timeliness of response to issues Level of courtesy shown	1 1 1	2 2 2	3 3 3	4	5 5 5
Property: Please rate the property overall	1	2	3	(4)	5
Overall: Overall experience received Overall value received	1 1	2 2	3 3	4	5 · 5

What was your favorite part about living at this Landis community?

It was a safe environment and maintenance did an excellent

ion aftending to true april needs



Please rate the following items using the following criteria:

Maintenance: Overall level of service received Timelines in responding to maintenance calls Quality of maintenance work	<u>Poor</u> 1 1 1	<u>Fair</u> 2 2 2	Average 3 3 3	Very Good 4 4 4	Excellent 5
Ease of maintenance procedures Level of courtesy shown	1 1	2 2	3 3	4 4	
Corporate Office: Overall level of service received Timeliness of response to issues Level of courtesy shown	1 1 1	2 2 2	3 3 3	4 4 4	
Property: Please rate the property overall	1	2	3	4	5
Overall: Overall experience received Overall value received	1 1	2 2	3 3	4 4	(5)



Maintenance: Overall level of service received Timelines in responding to maintenance calls Quality of maintenance work Ease of maintenance procedures Level of courtesy shown	Poor 1 1 1 1 1	Fair 2 2 2 2 2 2	Average 3 3 3 3 3	Very Good 4 4 4 4 4 4 4	Excellent 5 5 5 5 5 5 5
Corporate Office: Overall level of service received Timeliness of response to issues Level of courtesy shown	1 1 1	2 2 2	3 3 3	4 4 4	(S) (S)
Property: Please rate the property overall	. 1	2	3	4	5
Overall: Overall experience received Overall value received	1 1	2 2	3 3	(4)	5 5
What was your favorite part about living at this	s Landis co	ommunity	·?	٩ _	



Maintenance:	Poor	<u>Fair</u>	Average	Very Good	Excellent
Overall level of service received	1	2	3	4	(§)
Timelines in responding to maintenance calls	1	2	3	4	<i>(</i> 5)
Quality of maintenance work	1 .	2	3	4	②
Ease of maintenance procedures	1	2	3	4	(I)
Level of courtesy shown	1	2	3	4	3
Corporate Office:					~
Overall level of service received	1	2	3	4	(3)
Timeliness of response to issues	1	2	3	4	E
Level of courtesy shown	1	2	3	4	<i>D</i>
Property:	1	2	. 3	4	(E)
Please rate the property overall	1.	L	J	4	(3)
Overall:					\sim
Overall experience received	1	2	3	4	\mathcal{L}
Overall value received	1	2	3	4	$\binom{5}{5}$

What was your favorite part about living at thi	is Landis community?
Morrings always very Kind	when I talked to her, Nowid above
redied to emails arickly, and	maintenence was very good.
	to

Returned: PKing Pass # 0254
7/24/17 Keys 2 door LANDIS
1 mail LANDIS

At Landis Properties we constantly look for ways to improve our properties and the services we provide to our residents. If you would, please take a few minutes to fill out the questionnaire below, we would greatly appreciate it. We wish you the best of luck in the future, and should the need ever arise, please do no hesitate to give us a call! Thank you!

Maintenance: Overall level of service received Timelines in responding to maintenance calls Quality of maintenance work Ease of maintenance procedures	Poor 1 1 1	Fair 2 2 2 2	Average 3 3 3 3 3	Very Good 4 4 4 4	Excellent O
Level of courtesy shown	. 1	2	3	4	(5)
Corporate Office: Overall level of service received Timeliness of response to issues Level of courtesy shown	. 1 1 1	2 2 2	3 3 3	4	5 5 5
Property: Please rate the property overall	1	2	3	4	5
Overall: Overall experience received Overall value received	1 1	2	(3) 3	4	5 5

What was your favorite part about	t living at this Land	dis community?			
- Close to	campus.	Maintence	do	mickly	
in apartments	1			guron.	
					



Please rate the following items using the following criteria:

What was your favorite part about living at this Landis community?

Spacious

Maintenance: Overall level of service received Timelines in responding to maintenance calls Quality of maintenance work Ease of maintenance procedures Level of courtesy shown	Poor 1 1 1 1 1	Fair 2 2 2 2 2 2	Average 3 3 3 3 3 3	Very Good 4 4 4 4 4 4	Excellent (5) (5) (5) (5)
Corporate Office: Overall level of service received Timeliness of response to issues Level of courtesy shown	1 1 1	2 2 2	3 3 3	4 4 4	(5) (3)
Property: Please rate the property overall	1	2·	3	4	5
Overall: Overall experience received Overall value received	1 1	2 2	3	4	5 5



Please rate the following items using the following criteria:

Maintenance: Overall level of service received Timelines in responding to maintenance calls Quality of maintenance work Ease of maintenance procedures Level of courtesy shown	<u>Poor</u> 1 1 1 1 1	<u>Fair</u> 2 2 2 2 2 2	Average 3 3 3 3	Very Good 4 4 4 4 4	Excellent 5 5 5 5 5 5			
Corporate Office: Overall level of service received Timeliness of response to issues Level of courtesy shown	1 1 1	2 2 2	3 3 3	(4) 4 (4)	5 5 5			
Property: Please rate the property overall	. 1	2	3	4	5			
Overall: Overall experience received Overall value received	1 1	2 2	3	4	5 5			
What was your favorite part about living at this Landis community?								

Mice locations size



Please rate the following items using the following criteria:

Maintenance: Overall level of service received Timelines in responding to maintenance calls Quality of maintenance work Ease of maintenance procedures Level of courtesy shown	Poor 1 1 1 1 1	Fair 2 2 2 2 2 2	Average 3 3 3 3 3 3 3	Very Good (4) (4) (4) (4) (4)	Excellent 5 5 5 5 5 5 5 5
Corporate Office: Overall level of service received Timeliness of response to issues Level of courtesy shown	1 1 1	2 2 2	3 3 3	4	5 5 5
Property: Please rate the property overall	1	2	3	4	5
Overall: Overall experience received Overall value received	1 1	2 2	3 3	4	5 5



Maintenance: Overall level of service received Timelines in responding to maintenance calls Quality of maintenance work Ease of maintenance procedures Level of courtesy shown	Poor 1 1 1 1 1	Fair 2 2 2 2 2 2	Average 3 3 3 3 3 3	Very Good 4 4 4 4	Excellent 5 5 5 5		
zovorez eediteely exercis					Control of the Contro		
Corporate Office:							
Overall level of service received	1	2	3	4	$\left(5\right)$		
Timeliness of response to issues	1	2	3	4	(5)		
Level of courtesy shown	1	2	3	4.	3		
Property:				-			
Please rate the property overall	1	2	3	4	5		
Overall:							
Overall experience received	1	2	3	4	5		
Overall value received	1	2	3	4	(5)		
What was your favorite part about living at this Landis community?							



Please rate the following items using the following criteria:

Maintenance: Overall level of service received Timelines in responding to maintenance calls Quality of maintenance work Ease of maintenance procedures Level of courtesy shown	Poor 1 1 1 1 1	Fair 2 2 2 2 2 2	Average 3 3 3 3 3 3	Very Good 4 4 4 4 4	Excellent 5 5 5 5 5 5 5 5
Corporate Office: Overall level of service received Timeliness of response to issues Level of courtesy shown	1 1 1	2 2 2	3 3 3	4	5 5 5
Property: Please rate the property overall	1	2	(3)	4	5
Overall: Overall experience received Overall value received	1 1	2 2	3 (4	5 5



lease rate are rollowing reasons as me					
Maintenance: Overall level of service received Fimelines in responding to maintenance calls Quality of maintenance work Ease of maintenance procedures Level of courtesy shown	Poor 1 1 1 1	Fair 2 2 2 2 2 2	Average 3 3 3 3 3	Very Good 4 4 4 4	Excellent 5 5 5 5 5 5 5 5
Corporate Office: Overall level of service received Timeliness of response to issues Level of courtesy shown	1 1 1	2 2 2	3 3 3		5 5 5
Property: Please rate the property overall	1	2	3	4	5
Overall: Overall experience received Overall value received	1 1	.2	3	4 4	5



Maintenance: Overall level of service received Timelines in responding to maintenance calls Quality of maintenance work Ease of maintenance procedures Level of courtesy shown	Poor 1 1 1 1 1	Fair 2 2 2 2 2 2	Average 3 3 3 3 3 3 3 3	Very Good (4) (4) (4) (4) (4)	Excellent 5 5 5 5 5 5 5
Corporate Office: Overall level of service received Timeliness of response to issues Level of courtesy shown	1 1 1	2 2 2	3 3 3	4 4 4	
Property: Please rate the property overall	1	2	3	4	5
Overall: Overall experience received Overall value received	1 1	2 2	3 3	4	5 5
What was your favorite part about living at this					

Door Key Lauraly Key Mail Key



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Please rate the following items using the following criteria:

Maintenance: Overall level of service received Timelines in responding to maintenance calls Quality of maintenance work Ease of maintenance procedures Level of courtesy shown	Poor 1 1 1 1 1	Fair 2 2 2 2 2 2	Average 3 3 3 3 3 3	Very Good 4 4 4 4 4 4 4 4	Excellent 5 5 5 5 5 5 5 5 5
Corporate Office: Overall level of service received Timeliness of response to issues Level of courtesy shown	1 1 1	2 2 2	3 3 3	1 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	5 5 5
Property: Please rate the property overall	1	2	3	4	5
Overall: Overall experience received Overall value received	1 1	2 2	3	4 4	5 5



Please rate the following items using the following criteria:

Maintenance: Overall level of service received Timelines in responding to maintenance calls Quality of maintenance work Ease of maintenance procedures Level of courtesy shown	Poor 1 1 1 1 1	Fair 2 2 2 2 2 2	Average 3 3 3 3 3	Very Good 4 4 4 4 4 4	Excellent (5) 5 5 5 5 5
Corporate Office: Overall level of service received Timeliness of response to issues Level of courtesy shown	1 1 1	2 2 2	3 3 3	4	5 5 5
Property: Please rate the property overall	1	2	3	4	5
Overall: Overall experience received Overall value received	1	2 2	3	4	5 5

What was your favorite part about living at this Landis community?

compus.



Please rate the following items using the following criteria:

Maintenance: Overall level of service received Timelines in responding to maintenance calls	<u>Poor</u> 1 1	<u>Fair</u> 2 2	Average 3 3	Very Good 4	Excellent 5 5
Quality of maintenance work Ease of maintenance procedures	1	2 2	3	4	0
Level of courtesy shown	1	2	3	4	6
Corporate Office: Overall level of service received Timeliness of response to issues Level of courtesy shown	1 1 1	2 2 2	3 3 3	4 4 4	000
Property: Please rate the property overall	1	2	3	4	5
Overall: Overall experience received Overall value received	1 1	2 2	3 3	4 4	9



Please rate the following items using the following criteria:

Maintenance:	<u>Poor</u>	<u>Fair</u>	Average	Very Good	Excellent
Overall level of service received	1	2	3	(<u>4)</u>	5
Timelines in responding to maintenance calls	1	2	3	(4)	5
Quality of maintenance work	1	2	3	(4)	5
Ease of maintenance procedures	1	2	3	(4 5)	5
Level of courtesy shown	1	2	3	Ø	5
Corporate Office:					
Overall level of service received	1	2	3	4	5
Timeliness of response to issues	1	2	3	(4)	5
Level of courtesy shown	1	2	3		5
Property:					
Please rate the property overall	1	2	3	(3)	5
Overall:				٥	
Overall experience received	1	2	3	\mathcal{G}	5
Overall value received	1	2	3	0	5



Please rate the following items using the following criteria:

Maintenance: Overall level of service received Timelines in responding to maintenance calls Quality of maintenance work Ease of maintenance procedures Level of courtesy shown	Poor 1 1 1 1 1	Fair 2 2 2 2 2 2	Average 3 3 3 3 3	Very Good O 4 4 4	Excellent 5 5 5 5 5
Corporate Office: Overall level of service received Timeliness of response to issues Level of courtesy shown	1 1 1	2 2 2	3 3 3	4 (4	6 5 5
Property: Please rate the property overall	1	2	3	(4)	5
Overall: Overall experience received Overall value received	1	2 2	3	4 4	5 5

What was your favorite part about living at this Landis community?

great first experience moving out of parents has



Maintenance: Overall level of service received Timelines in responding to maintenance calls Quality of maintenance work Ease of maintenance procedures Level of courtesy shown	Poor 1 1 1 1 1	Fair 2 2 2 2 2 2	Average (3) (3) (3) (3)	Very Good 4 4 4 4 4 4	Excellent 5 5 5 5 5 5 5			
Corporate Office: Overall level of service received Timeliness of response to issues Level of courtesy shown	1 1 1	2 2 2 2	3 3 3	4 4 4	5 5 5			
Property: Please rate the property overall	1	2	3	4	5			
Overall: Overall experience received Overall value received	1 .		3 3	4 4	5 5			
What was your favorite part about living at this Landis community? Good size, close to campus. Many was great								



Maintenance: Overall level of service received Timelines in responding to maintenance calls Quality of maintenance work Ease of maintenance procedures Level of courtesy shown	Poor 1 1 1 1 1	Fair 2 2 2 2 2 2 2	Average 3 3 3 3 3 3 3	Very Good 4 4 4 4 4	Excellent (5) (5) (6)			
Corporate Office:								
Overall level of service received	1	2	(3)	4	5			
Timeliness of response to issues	1	2	(3)	4	5			
Level of courtesy shown	1	2	3	4	5			
Property: Please rate the property overall	1	2	3	4	(3)			
Overall:		_	_					
Overall experience received	1	2	3	4_	(5 <i>)</i>			
Overall value received	1	2	3	4)	5			
What was your favorite part about living at this Landis community?								



Rtn Park Pass: 226

At Landis Properties we constantly look for ways to improve our properties and the services we provide to our residents. If you would, please take a few minutes to fill out the questionnaire below, we would greatly appreciate it. We wish you the best of luck in the future, and should the need ever arise, please do no hesitate to give us a call! Thank you!

Please rate the following items using the following criteria:

Maintenance: Overall level of service received Timelines in responding to maintenance calls Quality of maintenance work Ease of maintenance procedures Level of courtesy shown	Poor 1 1 1 1 1	Fair 2 2 2 2 2 2	Average (3) (3) (3) (3) (3) (3) (3) (3) (3) (4) (4) (4) (4) (4) (4) (4) (4) (4) (4	Very Good 4 4 4 4 4	Excellent 5 5 5 5 5 5 5
Corporate Office: Overall level of service received Timeliness of response to issues Level of courtesy shown	1 1 1	(2) (2) (2)	3 3 3	4 4 4	5 5 5
Property: Please rate the property overall	1	2	[3]	4	5
Overall: Overall experience received Overall value received	1	2 2	$\begin{pmatrix} 3 \\ 3 \end{pmatrix}$	4 4	5 5

What was your favorite part about living at this Landis community?

FAVORITE PART WAS MARY T



Please rate the following items using the following criteria:

Maintenance: Overall level of service received Timelines in responding to maintenance calls Quality of maintenance work Ease of maintenance procedures Level of courtesy shown	Poor 1 1 1 1 1	Fair 2 2 2 2 2 2	Average 3 3 3 3 3 3	Very Good	Excellent 5 5 5 5 5
Corporate Office: Overall level of service received Timeliness of response to issues Level of courtesy shown	1 1 1	2 2 2	3 3 3	(4) (4) (4)	5 5 5
Property: Please rate the property overall	1	2	3	(4)	5
Overall: Overall experience received Overall value received	1 1	2 2	3 3	4	5 5



1 1 1 1	2 2 2 2 2	Jeon Jeon Jeon Jeon Jeon Jeon Jeon Jeon	4 4 4 4	5 5 5 5 5
1 1 1	2 2 2	3 3 3	9	5 5 5
1	2	3	4	5
1 1	2 2	3 3		5 5
	1 1 1 1 1 1 1 1 1 1 1sis Landis c	1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2	1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$



Maintenance: Overall level of service received	Poor	<u>Fair</u> 2	Average	Very Goo	d <u>Excellent</u> 5			
Timelines in responding to maintenance calls	1	2	3	(2)	5			
Quality of maintenance work	1	2	(3)	<u>Y</u>	5			
Ease of maintenance procedures	1	2	3	4	Ä			
Level of courtesy shown	1	2	3	4	8			
Corporate Office:					۵			
Overall level of service received	1	2	3	4	(5)			
Timeliness of response to issues	1	2	3	4				
Level of courtesy shown	. 1	2	3	4	(3)			
Property:				\sim				
Please rate the property overall	1	2	3	(4)	5			
Overall:								
Overall experience received	1	2	3	4	(3)			
Overall value received	1	2	3	4	(5)			
What was your favorite part about living at this Landis community?								
1000 4 hiotess		>K/(VICL	101 (.amboz			
indo in Or					-			



Please rate the following items using the following criteria:

Maintenance: Overall level of service received Timelines in responding to maintenance calls Quality of maintenance work Ease of maintenance procedures Level of courtesy shown	Poor 1 1 1 1 1	Fair 2 2 2 2 2 2	Average 3 3 3 3 3 3	Very Good 4 4 4 4 4 4 4 4	Excellent (5) (5) 5 5 (5)
Corporate Office: Overall level of service received Timeliness of response to issues Level of courtesy shown	1 1 1	2 2 2	3 3 3	4 4 4	(3) (5) (5)
Property: Please rate the property overall	1	2	3	4	(5)
Overall: Overall experience received Overall value received	1 1	2 2	3 3	4 4	(S) (S)

What was your favorite part about living at this Landis community? for Evendy and from compac ond



Please rate the following items using the following criteria:

Maintenance: Overall level of service received Timelines in responding to maintenance calls -Quality of maintenance work Ease of maintenance procedures Level of courtesy shown	Poor 1 1 1 1 1	Fair 2 2 2 2 2 2	Average 3 3 3 3 3 3 3	Very Good 4 4 4 4 4	Excellent S S S S S S S S S S S S S S S S S S
Corporate Office: Overall level of service received Timeliness of response to issues Level of courtesy shown	1 1 1	2 2 2	3 3 3	4 4 4	6
Property: Please rate the property overall	1	2	3	4	B
Overall: Overall experience received Overall value received	1 1	2 2	3 3	4 .	(T) (D)



Maintenance: Overall level of service received Timelines in responding to maintenance calls Quality of maintenance work Ease of maintenance procedures Level of courtesy shown	Poor 1 1 1 1 1	Fair 2 2 2 2 2 2 2	Average 3 3 3 3 3 3	Very Good 4 4 4 4 4	Excellent 5 5 5 5 5 5 5 5 5
Corporate Office:					
Overall level of service received	1	2	3	4	6
Timeliness of response to issues	î	2	3	4	(3)
Level of courtesy shown	1	2	3	4	$\begin{pmatrix} 5 \\ 5 \end{pmatrix}$
Property:					
Please rate the property overall	1	2	3	4	8
Overall:					
Overall experience received	1	2	2	,	
Overall value received	1	2	3 3	4 4	$\begin{pmatrix} 5 \\ 5 \end{pmatrix}$
What was your favorite part about living at this I					



Maintenance Never needed Puintrence	<u>Poor</u>	Fair	Good	Very Good	Excellent
Please rate our maintenance overall	1	2	3	4	5
Timelines in responding to maintenance calls	1	2	3	4	5
Quality of maintenance work	1	2	3	4	5
Ease of maintenance procedures	1	2	3	4	5
Level of courtesy shown:	1	2	3	4	5
Management (not including maintenance): Overall level of service received Level of courtesy shown Timeliness of response to issues	1 1 1	2 2 2	3 3 3	4 4 4	(5) (5) (5)
Property:					
Please rate the property overall	1	2	3	(4)	5
Attractiveness of the property	1	2	3	4	5
Overall: Please rate your experience overall	1	2	3	4 (4.5	5



<u>Maintenance</u>	Poor	Fair	· Good	Very Good	Excellent
Please rate our maintenance overall	1	2	3	4	(5)
Timelines in responding to maintenance calls	1	2	3	4	$\frac{1}{2}$
Quality of maintenance work	1	2	3	4	(5)
Ease of maintenance procedures	1	2	3	4	(3)
Level of courtesy shown:	1	2	3	4	(3)
Management (not including maintenance):					
Overall level of service received	1	2	3	4	(5)
Level of courtesy shown	1	2	3	. 4	(3)
Timeliness of response to issues	1	2	3	4	. (3)
Property:				•	
Please rate the property overall	1	2	3	4	(5)
Attractiveness of the property	1	2 .	3	4	. (3)
Overall:					
Please rate your experience overall	1	. 2	3	4	3



Please rate the following items using the following criteria:

What was your favorite part about living at this Landis community?

Mary is always these with us.

Maintenance: Overall level of service received Timelines in responding to maintenance calls Quality of maintenance work Ease of maintenance procedures Level of courtesy shown	Poor 1 1 1 1	Fair 2 2 2 2 2 2	Average 3 3 3 3 3	Very Good 4 4 4 4 4 4	Excellent 5 5 5 5 5 5 3
Corporate Office: Overall level of service received Timeliness of response to issues Level of courtesy shown	1 + 1 + 1	2 2 2	3 3 3	4	5 5 5 5
Property: Please rate the property overall	1	2	3	A	5
Overall: Overall experience received Overall value received	1	2 2	3 3	4	5 5



Please rate the following items using the following criteria:

Maintenance: Overall level of service received Timelines in responding to maintenance calls Quality of maintenance work Ease of maintenance procedures Level of courtesy shown	Poor 1 1 1 1 1	Fair 2 2 2 2 2 2	Average 3 3 3 3 3 3	Very Good 4 4 4 4 4 4	Excellent S 5 5 S S S S S S S S S S
Corporate Office: Overall level of service received Timeliness of response to issues Level of courtesy shown	1 1 1	2 2 2	3 3 3	4	5 5 (5)
Property: Please rate the property overall	1	2	3	<u>(4)</u>	5
Overall: Overall experience received Overall value received	1 1	2 2	3 3	4	5



Please rate the following items using the following criteria:

Maintenance:	Poor	<u>Fair</u>	<u>Average</u>	Very Good	Excellent
Overall level of service received	1	2	3	4	©
Timelines in responding to maintenance calls	1	2	3	4	(5)
Quality of maintenance work	1	2	3	4	B
Ease of maintenance procedures	1	2	3	4	6
Level of courtesy shown	1	2	.3	4	3
Corporate Office:					
Overall level of service received	1	2	3	4	رخي .
Timeliness of response to issues	1	2	3	4	(S)
Level of courtesy shown	1	2	3	4	3
Property:		•	2		
Please rate the property overall	1	2	3	4	6/
Overall:			_		Ē
Overall experience received	. 1	2	3	4	(2)
Overall value received	1	2	3	4	(3)

What was your favorite part about living at this Landis community?

Pets are allowed and we aren't charged outrageous amounts for them,
and maintenance is always timely and maintenance men are

Friendly